



NC MedAssist Over the Counter Medicine Program Homebound Process

NC MedAssist tries to eliminate the barriers for **homebound participants** who would like to participate in a scheduled Mobile Free Pharmacy event by providing a process to select over-the-counter (OTC) medicine items without physically attending the event.

To be considered homebound, individuals must meet the following criteria:

- Participants must be unable to attend a scheduled Mobile Free Pharmacy event due to health concerns.
- Participants that live in an assisted living facility, AND have no access to transportation and cannot send a representative on their behalf.

Prior to the scheduled Mobile Free Pharmacy event:

- NC MedAssist will provide a homebound shopping sheet to agencies who serve the homebound population.
- Homebound Coordinator will distribute the shopping sheet to their homebound participant(s).
- Homebound Coordinator instructs the homebound participant to make their medicine selections according to the instructions on the abbreviated medicine list.
- Homebound Coordinator collects the completed medicine sheets and turns them into Mobile Free Pharmacy Manager.
 - Completed forms can be submitted no less than (5) five days prior to the event for advance shopping. (This allows us to shop for each participant from our warehouse which enhances the chance of providing the items requested)
 - Forms turned in during set up or event day will be filled and prepared for pick up on event day.

Mobile Free Pharmacy event day:

- NC MedAssist volunteers will 'shop' for remaining homebound participants. Bags will be labeled with the first and last name of the participants.
 - *Please note: Items are available on a first come, first serve basis. Not all items will be available, some product substitutions will be made.*
- Completed bags will be ready for pick up **at approximately 1:30 pm** on the MFP Event Day only.
- Homebound Coordinator will receive instructions on medicine retrieval based on event layout and flow.